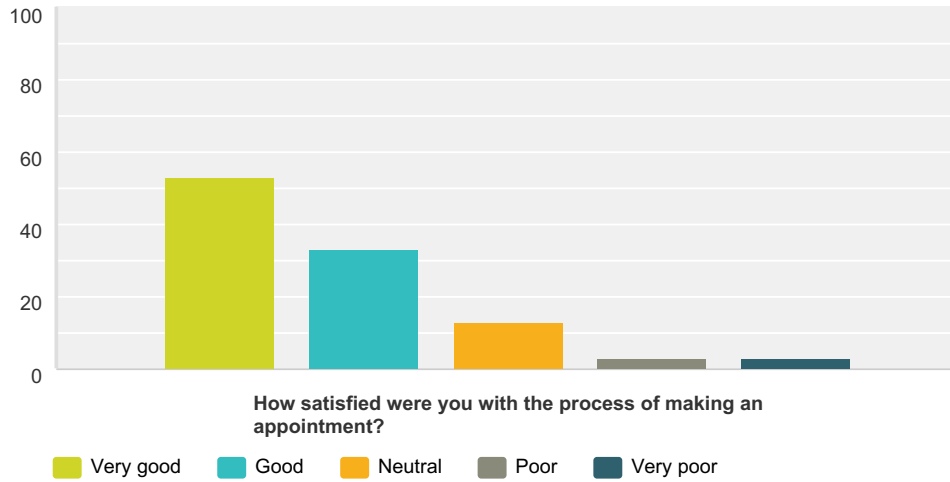


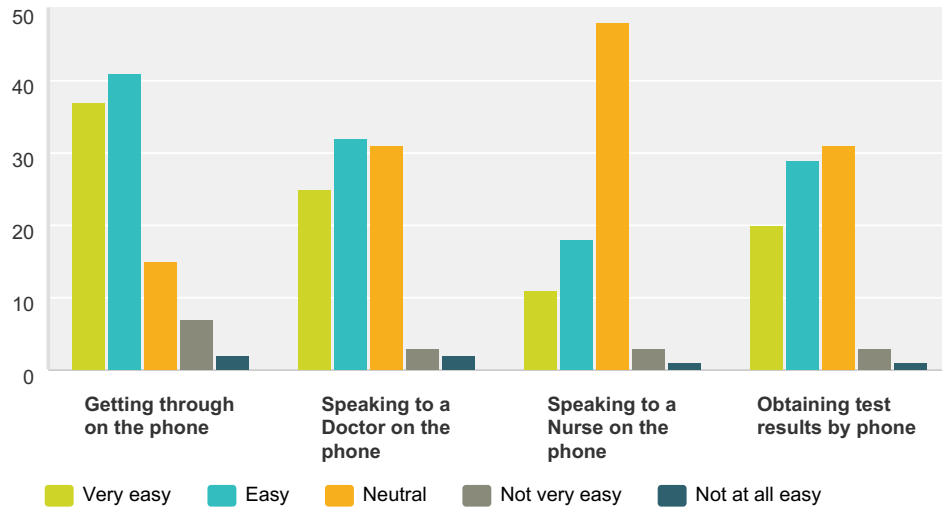
Q1 The last time you phoned to make an appointment

Answered: 105 Skipped: 0



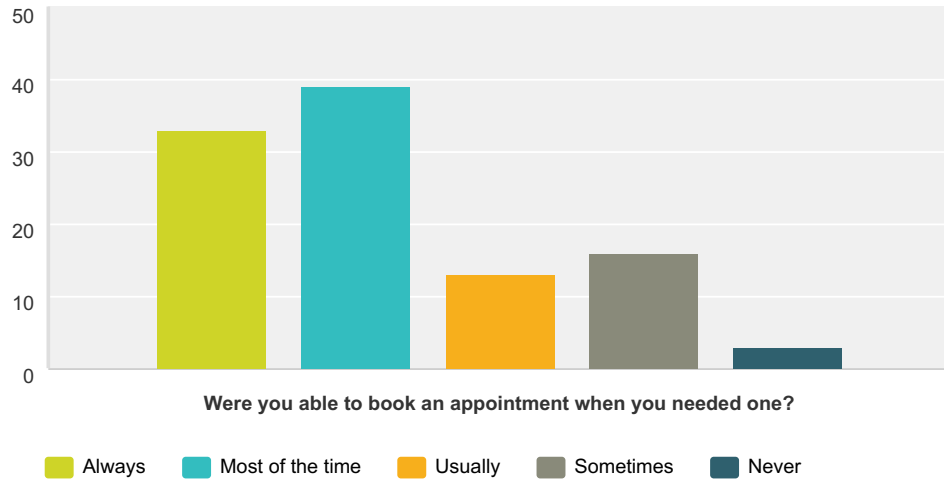
Q2 In the past 6 months how easy have you found the following?

Answered: 102 Skipped: 3



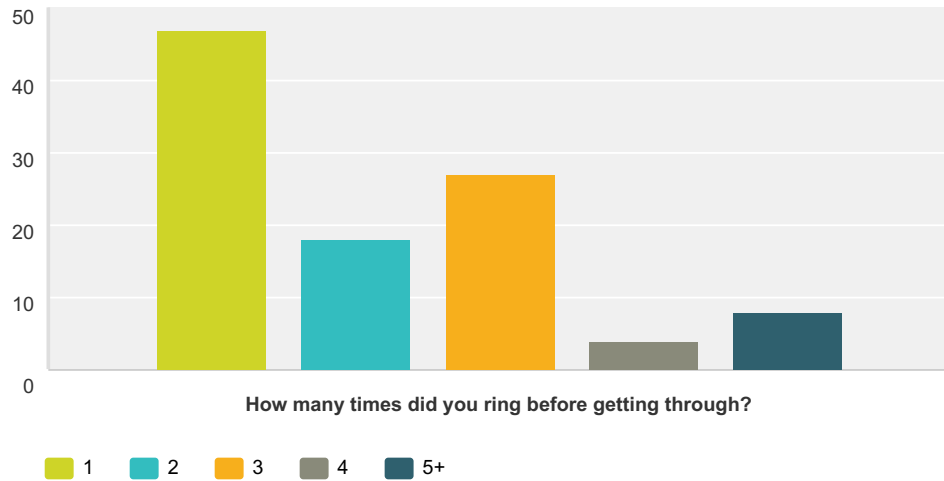
Q3 The last time you phoned to make an appointment

Answered: 104 Skipped: 1



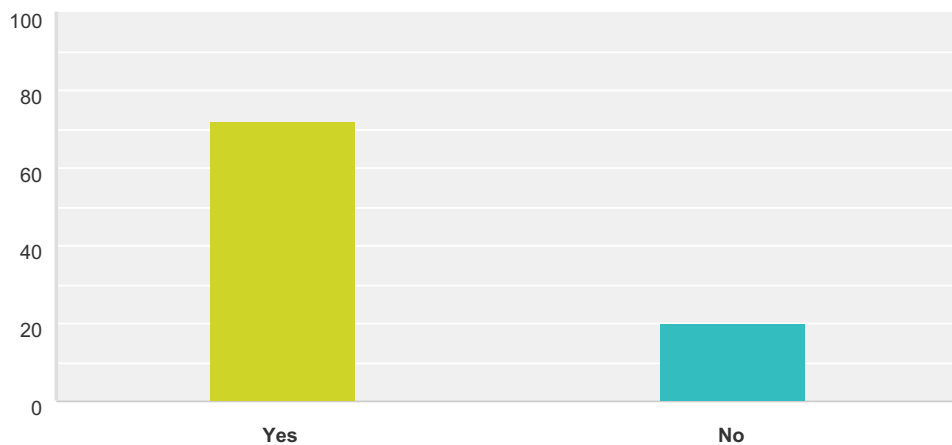
Q4 The last time you you phoned to make an appointment

Answered: 104 Skipped: 1



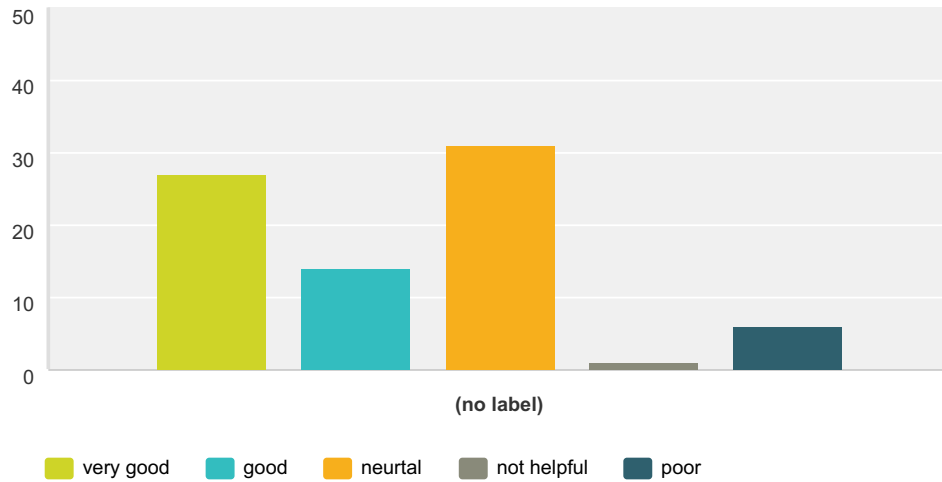
Q5 Do you know about the new Online services for ordering repeat medication and booking appointments?

Answered: 92 Skipped: 13



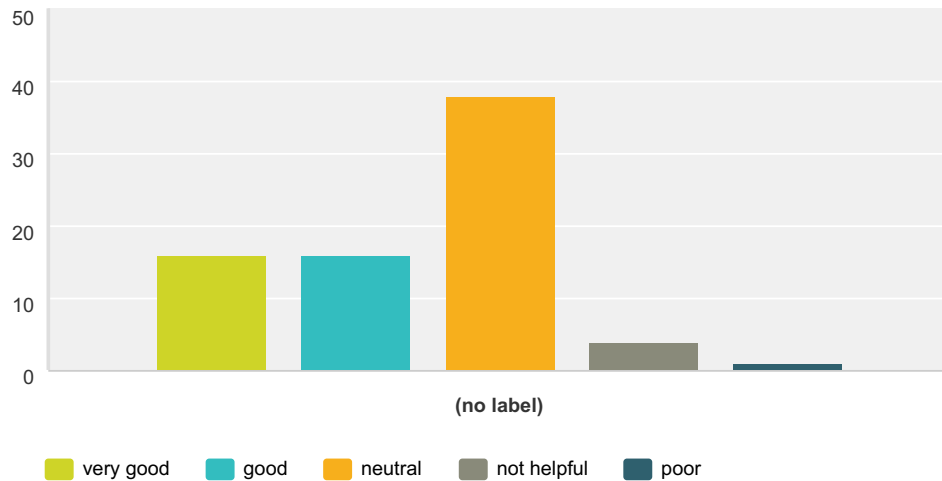
Q6 How user friendly have you found booking repeat medication using SystmOne Online?

Answered: 79 Skipped: 26



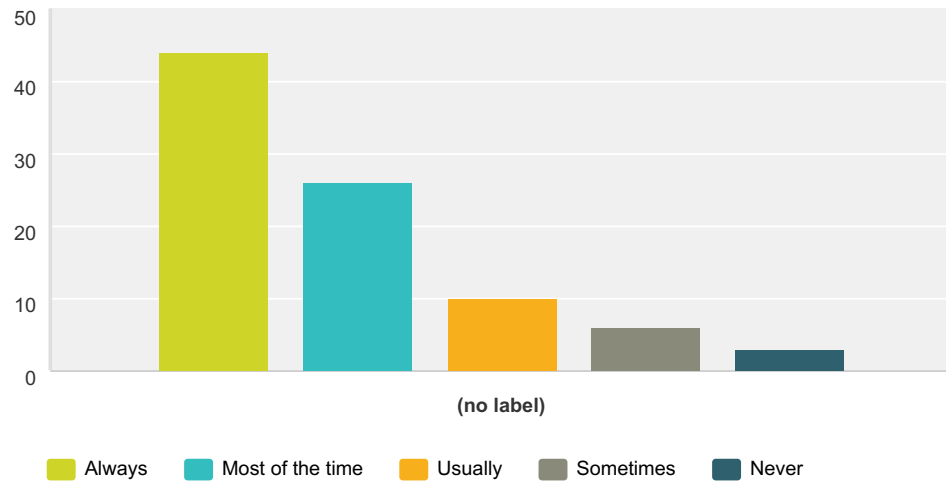
Q7 How easy have you found booking appointments using SystmOne Online?

Answered: 75 Skipped: 30



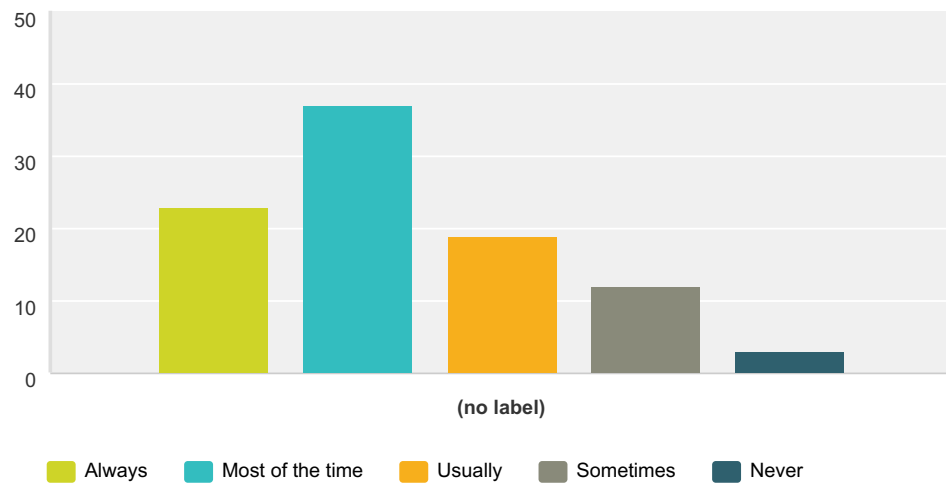
Q8 In your experience can you see or speak to a doctor within 24 hours for an urgent condition?

Answered: 89 Skipped: 16



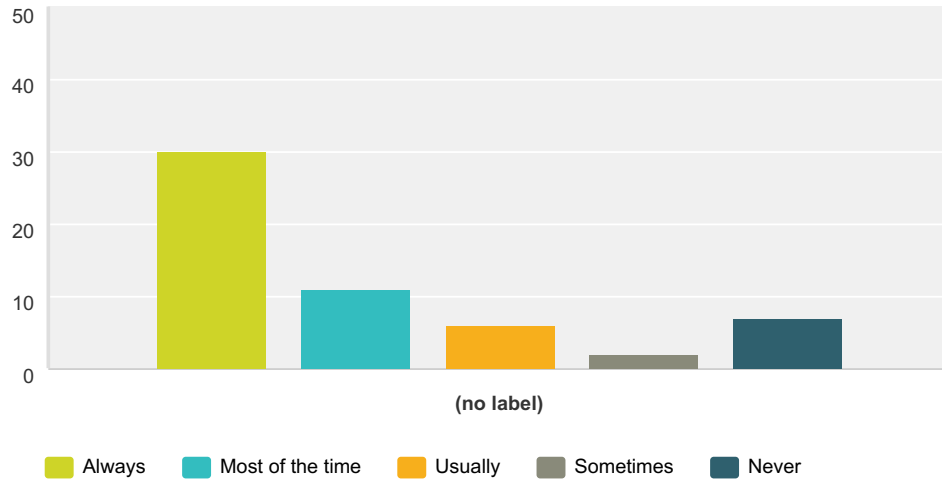
Q9 In your experience what are the chances of seeing the doctor of your choice for a non-urgent (i.e. routine) appointment?

Answered: 94 Skipped: 11



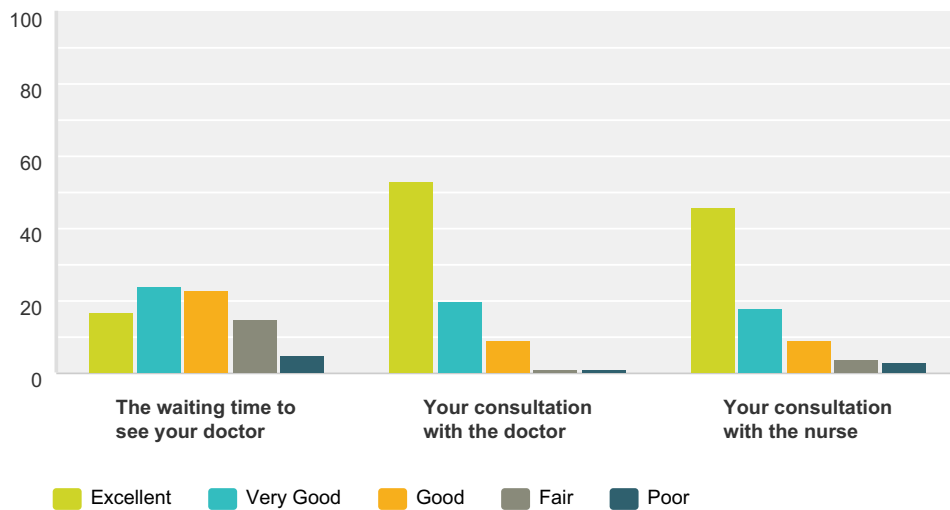
Q10 If you have a serious condition was your 'care plan' discussed with you?

Answered: 56 Skipped: 49



Q11 Thinking about your experience at the Practice how satisfied are you with the services we provide?

Answered: 85 Skipped: 20

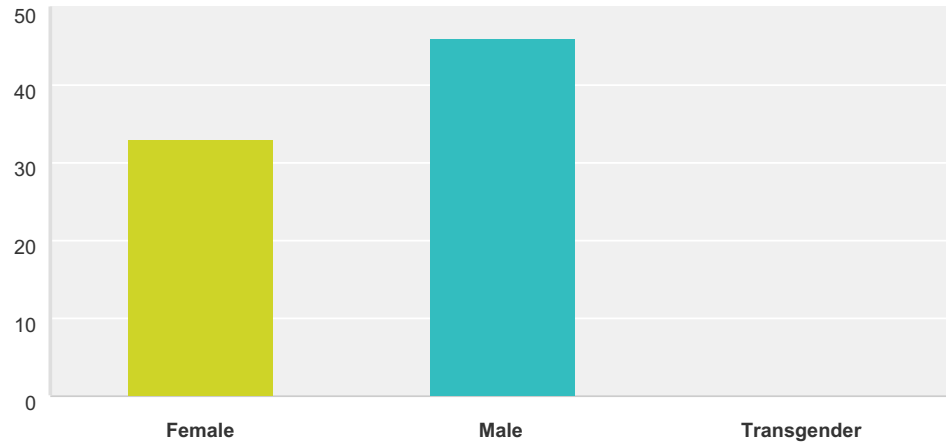


Q12 Please add any comments or suggestions to improve our services. No patients will be identified when this information is collected by the practice.

Answered: 85 Skipped: 20

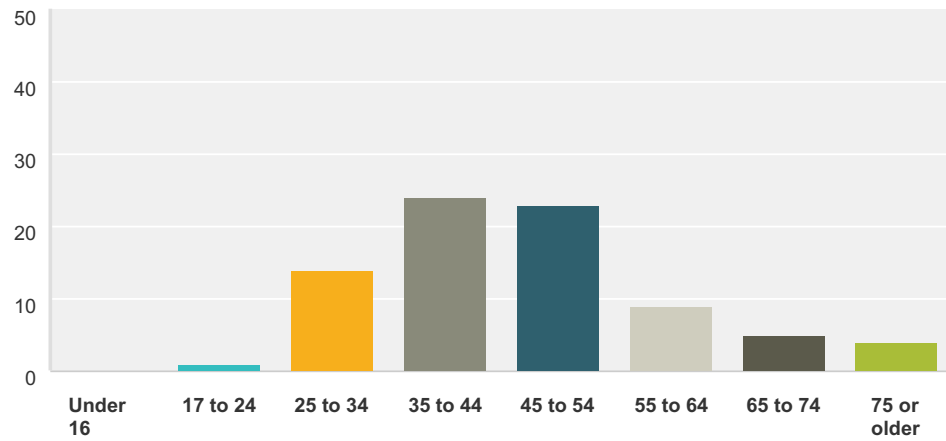
Q13 What is your gender?

Answered: 79 Skipped: 26



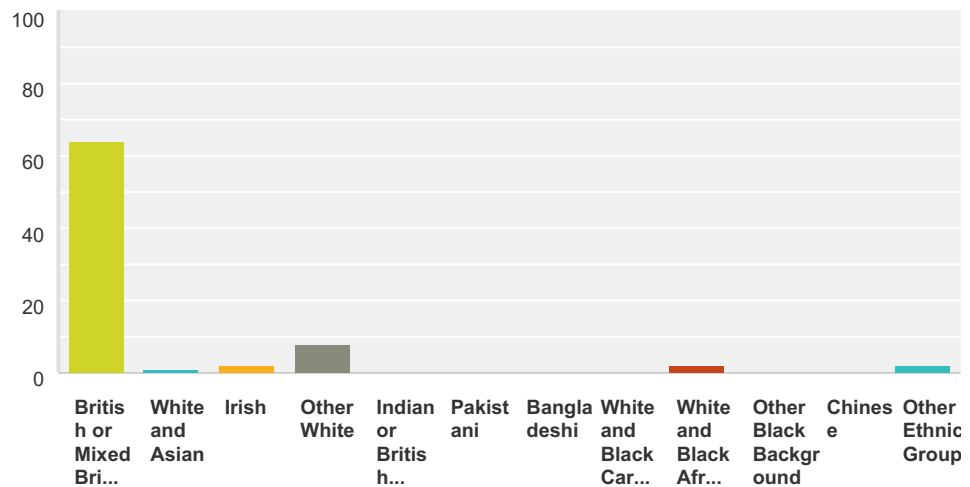
Q14 What is your age?

Answered: 80 Skipped: 25



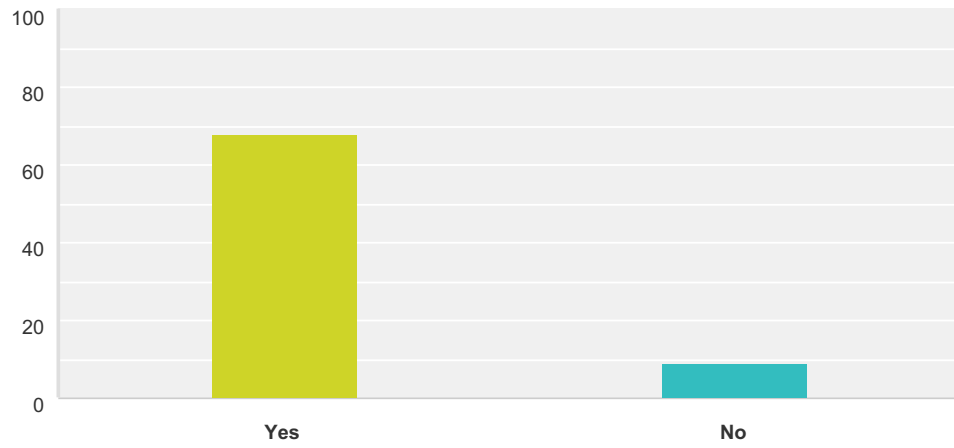
Q15 How would you describe your ethnic origin?

Answered: 79 Skipped: 26



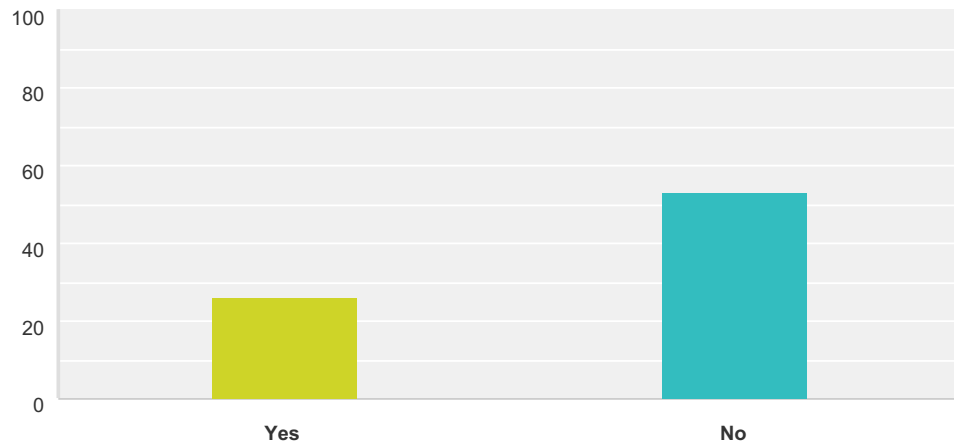
Q16 English is my first language?

Answered: 77 Skipped: 28



Q17 Do you consider yourself to have a disability or long term limiting condition?

Answered: 79 Skipped: 26



Q18 Are you a Carer?

Answered: 78 Skipped: 27

